



## Introduction to Mediation

The BC Collaborative Roster is hosting a Zoom Training lead by

***Arlene H. Henry, K.C.***

and

***Carol W. Hickman, K.C.***

This course introduces participants to the theory and practice of negotiation and mediation. It will provide students with an understanding of the nature and source of conflict in the context of family dispute resolution and the role and objectives of the neutral facilitator, including why some negotiations and mediations fail; and insight and skills to enhance their experience when participating as a neutral.

Students will learn the interest-based mediation model and its stages; practice communication skills essential to an effective mediation. It will include exercises and role playing focussed on enhancing existing and new skills necessary to help craft solutions and overcome impasse.

Students learn how to assist parties negotiate the terms of a parenting plan, while focussed on children's best interests. They will learn how to help parties have difficult conversations around the division of property and the entitlement to spousal and child support.

***This will count as 24 hours of continuing legal education credits. Coursework is required before and during the course to meet the 24 hours of credit.***

**Date:** Wednesday, Thursday, Friday September 24, 25, 26, 2025

**Where:** The training will be online over Zoom Platform

**Time:** 9:00 a.m. to 5:30 each day

**Presenters:** Arlene H. Henry, K.C. and Carol W. Hickman, K.C. (Bio's attached on page 3)

**Topic:** Introduction to Mediation

# Registration

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Please note than in advance of the training the text will be mailed to this address

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Profession:  Lawyer       Mental Health Professional       Financial Professional

- I consent to my email being shared with other participants
- I consent to receiving emails from the Roster regarding other trainings

## Early Bird Registration – must register by July 31, 2025

- \$1,000 plus GST for a total of \$1,050

## Regular Registration – for registration received after July 31, 2025

- \$1,200 plus GST for a total of \$1,260

**If you completed the Basic Collaborative Training in February 2025, you are eligible for a \$100 reduction in your registration fee.**

How to pay: Payment via cheque payable to BC Collaborative Roster Society (mail to #105 – 1500 Howe Street, Vancouver, BC, V6Z 2N1) or by etransfer to [info@bccollaborativerostersociety.com](mailto:info@bccollaborativerostersociety.com)

**Cancellation Policy: There will be a \$75 cancellation fee prior to September 2, 2025. No cancellations will be accepted after September 2, 2025.**

***Refund Policy: BCCRS is a non-profit organization. We cannot offer refunds, except as noted: All refund requests must be sent to: [info@bccollaborativerostersociety.com](mailto:info@bccollaborativerostersociety.com) Requests must be received by close of business September 2, 2025 for a refund, less a \$75 cancellation fee. Sorry, no refunds after September 2, 2025. Thank you for understanding.***

### About Arlene H. Henry, K.C.:

Arlene is a lawyer, mediator, instructor, child interviewer, parenting coordinator and med-arbitrator. She has practiced law since 1986; mediated since 1998; and is particularly interested in the mindful restructuring of families, within family, estate and business law. She is a former Board member of Mediate BC and a current member of each of its Civil, Family and Med-Arb Rosters and has a special interest in children & youth participation in dispute resolution processes. Arlene recently completed ten-years on the BC Hear the Child Society Board, and eight-years on the BC Parenting Coordinators Roster Society Board and is actively involved in the development of each discipline within BC and Canada. In addition, Arlene designed and teaches the Parenting Coordinator training course; co-designed and teaches the Med-Arb training course, the Family Law Mediation curriculum and courses and family violence screening courses in BC and the family law arbitration training in BC and across Canada.

Arlene is the 2020 Recipient of the Susanna Jani Award for Excellence in Mediation.

Experienced in working with Indigenous communities across the Nation since 1991, Arlene is particularly proud of her work assisting with the final negotiations and implementation of the treaties for each of the Tsawwassen First Nation and the Maa-nulth First Nations.

### About Carol W. Hickman, K.C.:

Carol obtained her law degree from the University of Saskatchewan in 1987 and has practiced family law in the Greater Vancouver area for over 25 years. Carol has experience at all levels of court, including the British Columbia Court of Appeal and the Supreme Court of Canada. She has extensive experience in complex family law matters, including property division, maintenance, and parenting disputes. Carol was appointed Queen's Counsel (now King's Counsel) in 2010. Carol obtained her Master of Laws (ADR) from Osgoode Hall Law School in 2014. With over 25 years of experience in traditional family law litigation, Carol has seen firsthand the effects of separation and divorce on individuals, families and children. Her vision is to help shift the perceptions around the separation and divorce process to be one that is cooperative, respectful and solutions oriented.

For over 20 years, Carol has been helping couples resolve their disputes outside of the courtroom, as a family law Mediator and a Collaborative family lawyer. Carol is also a family law Arbitrator. She is one of the pioneering members of the Collaborative Family Law Group serving the Lower Mainland and has been a member of the Vancouver Collaborative Divorce Group since January 2001. Carol was a Bencher of the Law Society of BC from 2004 – 2011 and is now a Life Bencher. Carol was the Chair of the Family Law Task Force of LSBC, which created regulations for lawyers acting as family dispute resolution professionals. She has been an instructor and coach for Continuing Legal Education for many years, including the Family Law Mediation and Arbitration courses and Family Violence Screening course.

Carol has also been very involved in a number of different charities throughout her career. Carol has volunteered at an orphanage in Eswatini, Africa since 2016. She currently is the Chair of the Board of Directors of Heart for Africa (Canada) and also sits on the US Board of Directors. Carol has been instrumental in raising funds in BC to build the school at the orphanage, called Project Canaan Academy. Carol also participated in local events, such as the Weekend to End Breast Cancer, Run for the Cure, as well as the Vancouver Sun Run.